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**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Wednesday, January 29, 2020 9:41 AM  
**To:** [REDACTED]  
**Subject:** 2019-290-WS

Dear Deborah Moore,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email form  
to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

\* Required Fields

**Letter of Protest**  
**Docket No. 2019-290-WS**

Date: \*

**Protestant Information:**

Name \* Deborah Moore

Mailing Address \*

City, State Zip \* Lexington, SC

Phone

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

We have lived in this neighborhood for over 20 years. I find that this company asking for an increase is unnecessary and quite honestly, appalling. We have had issues constantly, no one checking the meters, wrong meter readings, sewage pollution, etc. Not to mention the quality of the water. Why should we (customers) pay for a rate increase to compensate for a company's incompetence. In light of all of this because of all their errors, now we pay Lexington County Utilities for sewage and that's more than previously. Is that why we are paying more to compensate for their loss on sewage funds? Golden Pond is zoned for West Columbia Schools, why can't we have West Cola water. We pay increased property taxes for physical addresses that are in Lexington County with the worst schools and a Water company decides to increase rates. How can you justify this to a person moving into the area....Oh, by the way your water and sewage will be 200.00 a month. So add that to your mortgage.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***



I can

Signature Required: Deborah Moore



## *The Public Service Commission State of South Carolina*

Jocelyn Boyd  
Chief Clerk/Executive Director  
Phone: (803) 896-5133  
Fax: (803) 896-5246

✓    
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*Chairman*  
Florence P. Belser, Second District  
*Interim Vice Chairman*  
John E. "Butch" Howard, First District  
Thomas J. "Tom" Ervin, Fourth District  
Swain E. Whitfield, Fifth District  
Justin T. Williams, Sixth District  
G. O'Neal Hamilton, Seventh District

Administrative Department  
Phone: (803) 896-5100  
Fax: (803) 896-5246

January 29, 2020

Stephanie Johnson

Lake Wylie, SC

Dear Stephanie Johnson,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- [Docket No. 2019-290-WS](#) - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer





\* Required Fields

**Letter of Protest**  
**Docket No. 2019-290-V**

Date: \* 1/28/2020

**Protestant Information:**

Name \* Stephanie Johnson

Mailing Address \* \_\_\_\_\_

City, State Zip \* Lake Wylie, SC Phor \_\_\_\_\_

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer at Blue Granite Water

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

I have been a native to Lake Wylie/Steele Creek all of my life. I am proud to say that I grew up in this area before it became something big. Its home. I am now 26, and have purchased a home in Lake Wylie, A home I have worked incredibly hard for.  
This will be my third home that I have owned, but the first home that I have owned on the SC side of the bridge.  
When starting up my water service with Blue Granite, I wasn't notified of the \$130 start up charge that they bill you for JUST to start service. As I got my first bill, not even a full week into my new house, I began to panic. I called the company, and was told that it was refundable when I stop service, and that I would never receive a bill higher than that amount, being it is just me in the home.  
About two weeks later I receive another bill, for almost \$200 dollars. I was warned before about Blue

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

I am going to try and be present. I am self-employed as a Realtor and I work everyday. If I am able to attend, I will be more than happy to offer a sworn testimony.

Signature Required: \_\_\_\_\_